

## **Online Banking with Skyline National Bank**

We've raised the bar with online banking. Access all of your financial accounts from your computer, phone or tablet; make payments and transfers in a snap; and enjoy secure, online access to your finances around the clock.

If you have saved the <a href="http://www.greatstatebank.com">http://www.greatstatebank.com</a> address on your computer, phone, or tablet, you will be automatically redirected to <a href="https://www.skylinenationalbank.com">https://www.skylinenationalbank.com</a> beginning on September 10.

On or after Monday, September 10, the first time you log into online banking with Skyline National Bank, you will log in on this website. Here are some helpful tips to get you started and to ensure you see your former Great State Bank accounts now on Skyline National Bank.

- At www.SkylineNationalBank.com, in the upper right corner, log into personal online banking
  using your current Great State Bank username. NOTE: Your username has not changed, but it
  must be typed in with all lowercase letters.
- Your temporary password is the last four digits of your social security number. You will be prompted to change your password once you log in.
- You will then select your challenge questions. These will be presented to you going forward whenever you use a device not recognized by the security features in our online banking service.
- You will be prompted to enroll in eStatements. You can pick your preference.
- You will be prompted to enroll in mobile banking if you want.
- You will be prompted to accept the Skyline National Bank terms and conditions.
- Bill Pay will be available for use on Tuesday, September 11. Your payees should have transferred over automatically.
  - a. The first time you log into Skyline National Bank's bill pay, you again will be prompted to accept the terms and conditions.
  - b. While your bill pay payees will transfer over, your payment history will not; however, as in the past, your online payment history will be available on your account statements.

If you are having any difficulties, please feel free to call our Skyline Support team at 1-866-773-2811 and we will be happy to help you get online with Skyline National Bank. We're here to help you from 8:00 am -6:00 pm, Monday - Friday; or from 8:00 am -12:30pm on Saturdays.

If you did not use online banking with Great State Bank, but would like to use it with Skyline National Bank, enrolling is easy! Simply click the "Enroll" link below the login box and follow the easy-to-use instructions.

If you are a business customer and would like to hear more about Desktop Banking, Skyline National Bank's robust online solutions for businesses, please just call us at 1-866-773-2811 or email us at <a href="mailto:ourbest@skylinenationalbank.com">ourbest@skylinenationalbank.com</a> and we will be happy to tell you more about the great online banking tools available for our business users!