



Hello everyone,

As the novel coronavirus (COVID-19) continues to spread, Skyline National Bank has been closely monitoring recommendations from the Center for Disease Control and the Virginia Department of Health regarding workplace health and safety. The health and wellbeing of our customers, employees, and the communities we serve has always been our number one priority. In line with state and federal guidance, we are doing our part to minimize health risks from the spread of the coronavirus (COVID-19).

Branch Access

After careful consideration, beginning Friday, March 20, 2020, we have decided to transition to drive-thru-only banking in all of our branch locations for the foreseeable future. We will continue to take deposits, withdrawals, and process transactions; however, we ask that you visit us at our drive-thru windows. Our hours of operations will not change as a result of this process. If you need to access your safe deposit box or if your banking needs cannot be met at the drive-thru, please contact your local branch and we will be happy to make an appointment for you to visit the branch. Our Independence office, which does not have a drive-thru, will be accessible by appointment as well.

To assist us in minimizing person to person contact we encourage you to consider the many options available to you for completing your banking transactions.

Ways to Bank with Skyline -

- **ATMs**
- **Drive-Thru**
 - Conduct teller transactions (loan and deposit related) at any of our branch locations
 - Update your personal information
 - Obtain account information
 - Night depository boxes (which will now be checked throughout the day)
- **Online Banking** www.SkylineNationalBank.com
 - Update your email information
 - Make sure we can stay in touch
 - View account activity
 - See transactions, balances, and account statements
 - Send bills through Bill Pay
 - Pay credit cards, loans, and other bills
 - Transfer money between accounts
 - Ability to open new checking and savings accounts online
- **Mobile Banking**
 - View account activity
 - See transactions and balances
 - Deposit checks
 - Snap a picture of your check to deposit it using Mobile Deposit Capture
 - Send bills through Bill Pay
 - Transfer money between accounts



Skyline National Bank

- **Telebanking** 866-462-2470
 - Review account activity
 - Transfer money and make loan payments
- **Skyline Customer Support** 866-773-2811
 - Speak directly with a representative from Skyline
 - Available Mon-Fri 8:00 am to 6:00 pm and Sat 8:00 am to 12:30 pm
- **Lending**
 - We stand ready to support any and all of your lending needs now and in the future. Please reach out to your local branch to schedule an appointment to talk with one of our loan officers.

As this is constantly evolving, we will continue to monitor the situation and adjust accordingly. These are challenging times for us all. Please know that we are committed to giving you #AlwaysOurBest and **we will get through this together.**

Blake Edwards
President & CEO